



GROUND TRANSPORTATION OPERATIONS

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21, NYCRR IV, Part 175

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175.1 Introduction and Objective

The objective of the Syracuse Regional Airport Authority (SRAA) Rules and Regulations governing ground transportation at Syracuse Hancock International Airport (Airport) is to promote high quality ground transportation operations consistent with public safety and convenience, and to ensure a high level of Airport customer service in the movement of passengers to and from the Airport.

The following categories of ground transportation services are governed by these Rules and Regulations:

- Taxicab Services
- Chartered Party Carriers (CPC) including limousines, SUVs, vans, and buses
- Courtesy vehicles including those operated by rental car, hotel/motel, off-airport parking, and institutional (e.g., school) operators
- Nonprofit services including publicly-owned transit
- Transportation Network Companies
- Airport Rental Car Concessionaires
- Peer-to-Peer Vehicle Sharing Services
- Personal Vehicles / Private Vehicles (Public use)

175.2 Definitions

- a) *Airport* shall mean Syracuse Hancock International Airport, located at 1000 Colonel Eileen Collins Boulevard, Syracuse, New York.
- b) *Authorized Commercial Ground Transportation provider* shall mean the holder of a valid Ground Transportation Permit issued by the Syracuse Regional Airport Authority.
- c) *Auxiliary Parking* shall mean specific areas at the Airport including but not limited to the Vendor Lots, Commissioner's Lot, SRAA section of the Parking Garage, Passenger Pick-Up Waiting Area, Employee Parking Lot, ARFF Parking Lot, and Maintenance Parking Lot. These areas are designated for specialized use and are governed by distinct regulations, separate from the paid public parking areas.
- d) *Buses-Scheduled* shall mean an un-metered passenger vehicle for hire, which carries over 15 passengers and is licensed as a "bus" by the New York State Department of Motor Vehicles, and which is operated on a scheduled basis to transport passengers between the Airport and a primary service point, and which may serve additional points other than its primary service point.
- e) *Buses-Non-Scheduled* shall mean an un-metered passenger vehicle for hire, which carries over 15 passengers and is licensed as a "bus" by the New York State Department of Motor Vehicles, and which is operated as a charter service on a non-scheduled basis to transport passengers between the Airport and designated sites off Airport property.
- f) *Campus Shuttles* shall mean an educational institution or associated having affiliations therewith engaged in the operation of a motor vehicle operated for the exclusive use and convenience of its students and faculty and used to carry students or faculty between the Airport and the educational institution without charge.
- g) *Commercial Ground Transportation Operator or Operator* shall mean a person or enterprise engaged in any type of commercial ground transportation service.
- h) *Commercial Ground Transportation Service* shall mean the operation of any of the categories of service listed in Section I.

- i) *Commercial Vehicle Lanes (“CVL”)* shall mean designated lanes at the Airport equipped with RFID tag readers, License Plate Recognition, Bluetooth beacons, or other technological systems capable of automated vehicle identification, utilized by Authorized Commercial Ground Transportation Providers for pick-up and drop-off operations.
- j) *Airport Ground Transportation Agreement or Agreement* shall mean an agreement between the SRAA and a commercial ground transportation operator which authorized the operator to provide specified services at the Airport.
- k) *Cruising* shall mean the unnecessary circling of the Terminal area or driving along Airport roadways, or walking through the terminal building, with the express purpose of soliciting passengers.
- l) *Dispatcher* shall mean an individual employed by the holder of an exclusive license to provide walk-up customer taxicab services at the Airport.
- m) *Driver* means any person driving a ground transportation vehicle, whether independently or for a ground transportation service provider.
- n) *Executive Director* means the Executive Director of the Syracuse Regional Airport Authority, or his/her designee.
- o) *Hotel/Motel Shuttles* shall mean the operation of a motor vehicle by a hotel/motel for transportation of the hotel/motel’s patrons solely between the Airport and hotel/motel and operated without cost to the passengers.
- p) *Paid Parking Areas* shall mean parking areas which are publicly accessible and intended to offer overnight vehicle storage for a fee. Paid Parking Areas include, but are not limited to, the Open Lots, Garage, Overflow Lot, and Economy Parking.
- q) *Parking Manager* shall mean the Ground Transportation and Parking manager of the Syracuse Regional Airport Authority, or his/her designee.
- r) *Solicitation* means the initiation of a conversation or other form of communication by a driver, representative, employee, or agent of a ground transportation service

with any potential customer for the purpose of enticing or persuading said customer to use any service or facilities provided by a ground transportation service.

- s) *Taxicab* shall mean a motor vehicle, equipped with or without a taximeter, having a seating capacity of not more than eight (8) persons, in addition to the driver, and used in the business of transporting passengers for compensation from one point to another and not on a fixed route.
- t) *Transportation Network Company (TNC)* means a company or organization operating in New York that provides transportation services using an online enabled platform to connect passengers with TNC drivers using their personal vehicles.
- u) *Waybill* means a document prepared in advance of a ground transportation vehicle's arrival at the Airport passenger pick-up zone stating the name of the Operator, the ground transportation vehicle license plate number, the name and address of the person requesting the charter and the name(s) of the customer(s) if different, the date and time the charter was arranged, the number of persons in the party, the time of the scheduled customer pickup and the airline and flight number on which the customer is scheduled to arrive and the points of origin and destination of the transportation services. For a Transportation Network Company, a waybill means the prearranged reservation made between the passenger and the Driver on the TNC Application.

175.3 Laws, Regulations, and Rules to be Observed

Ground transportation at the Airport must adhere to the Airport's Ground Transportation Rules and Regulations as outlined in this document and any supplemental documentation or policies provided to Authorized Commercial Ground Transportation Providers. This applies to all ground transportation vehicle operators and commercial ground transportation service providers including but not limited to operators, drivers, employees, and representatives. Non-compliance with any rule or regulation will result in enforcement action as laid out in Section 175.15, ensuring the safety and efficiency of airport operations.

175.4 Auxiliary Parking

- a) Auxiliary Parking refers to designated parking locations primarily reserved for specific users and operational needs. These areas include but are not limited to the Vendor Lots, Commissioner's Lot, SRAA section of the Parking Garage, Passenger Pick-Up Waiting Area, Employee Parking Lot, ARFF Parking Lot, and Maintenance Parking Lot.
 - 1) Exclusions: Auxiliary Parking specifically excludes any paid public surface parking lots and the paid public parking section of the parking garage, which are intended for use by the general public and transient travelers.
- b) General Provisions:
 - 1) Each vehicle is permitted to occupy only one parking stall.
 - 2) Parking of oversized vehicles that cannot fit within the confines of a single parking stall is not permitted. Special arrangements must be made in advance with the Parking Manager.
 - 3) Parking areas are intended for active use only. Storage of vehicles (parking a vehicle overnight or for an extended period without active use) is not permitted.
 - 4) Parking stalls designated as 'reserved' are for the use of specifically authorized vehicles only. Unauthorized use of these stalls is prohibited and subject to enforcement actions as laid out in 175.15
 - i. 'Reserved' parking stalls shall be clearly marked with signage indicating the group(s) authorized to utilize said stalls.
 - 5) The Airport reserves the right to close or restrict access to Auxiliary Parking as needed for maintenance, safety concerns, or operational requirements.
- c) Employee Parking
 - 1) Discounted Monthly Parking
 - i. Employees whose primary workplace is Syracuse Hancock International Airport may access the Paid Parking Areas at a discounted monthly rate by submitting a Monthly Parking Application to the Parking Manager.
 - ii. The Monthly Parking Fee Schedule shall be published periodically by the SRAA and is subject to change without prior notice.
 - 2) Employee Parking
 - i. Parking shall be provided to the following groups:
 - 1. Syracuse Regional Airport Authority employees
 - 2. Employees of terminal tenants

3. Flight crew whose Home Base is Syracuse Hancock International Airport
4. Candidates with pre-arranged interviews for employment
5. Candidates with pre-arranged badging appointments
6. Employees with pending SIDA badge applications

d) Reserved Parking

- 1) Use of reserved parking areas shall be restricted to individuals and entities that meet specific criteria set by the Airport, which shall be published periodically, and is subject to change without prior notice.
- 2) Reserved parking areas include, but are not limited to: Vendor Lots, Commissioner's Lot, SRAA section of the Parking Garage, Rental section of the Parking Garage, Maintenance Building Parking Lot, and ARFF Parking Lot.
 - i. Reserved parking areas shall be marked with signage and/or striping to clearly designate parking stalls as reserved. Signage shall clearly indicate authorized parties.
- 3) Permits must be displayed at all times while parking in reserves areas. Failure to display a permit may result in enforcement action as specified in Section 175.15 of this policy.

175.5 General Provisions Governing Commercial Ground Transportation Service

- a) Commercial Ground Transportation Management and AVI System Usage
 - 1) The Commercial Ground Transportation Management System (GTMS) is a software-based automated vehicle identification (AVI) system used by the Syracuse Regional Airport Authority for the purpose of managing commercial vehicle access, operational use data, record-keeping, and charging for access to the Commercial Vehicle Lanes (CVL).
 - 2) A microchip-embedded AVI access media tag shall be issued to Authorized Commercial Ground Transportation Providers after receiving a Ground Transportation Permit from the Airport. Each AVI access media tag is uniquely identified and issued to a specific vehicle. GTMS user groups are organized according to the following Transportation Service Categories: Taxi, Luxury Charter Service, Shuttle, and Courtesy Vehicle.
 - 3) Upon issuance of an AVI tag, permittees will be provided information and instructions for setting up a user account for payment of fees.
 - 4) Permittees are required to use the designated Commercial Vehicle Lanes which may be subject to change as determined by the Airport Authority. Permittees will be promptly notified of any such changes and shall comply with the new designations for pick-up and drop-off activities.
 - 5) Vehicle Per-Trip Fees
 - a) Commercial Ground Transportation Vehicles operating at the Airport under an Agreement or Ground Transportation Permit shall be subject to fees and charges in accordance with the Commercial Ground Transportation Fee Schedule which shall be published periodically by the Airport and which is subject to change. Per-Trip Fees shall be charged in addition to any applicable annual permit fees, renewal fees, or other fees as deemed appropriate by the Airport.
 - b) Per-Trip fees shall be charged upon exiting the Commercial Vehicle Lane ("CVL") using the Operator's stored method of payment. Failure to pay per-trip fees in a timely matter will result in enforcement action as laid out in Section 175.15
 - c) Per-Trip Fees may be passed-through to customers as an Airport Surcharge. If such Airport Surcharge is passed-through to customers, then such surcharge shall be in the exact and equal amount of the per-trip fee without additional administrative, handling, or related add-on fees by the Operator.
 - d) Commercial Ground Transportation businesses operating at the Airport without an Agreement shall be restricted to pre-arranged pick-up services only. Unless such business holds a valid Ground Transportation Permit issued by the Authority, solicitation of pickup

services at the Airport while anywhere on Airport premises is strictly prohibited and will subject the violator to all penalties and sanctions allowed by law.

b) Commercial Ground Transportation Vehicle Requirements

- a) All vehicles used by Commercial Ground Transportation Operators and/or Drivers at the Airport shall comply with the Airport, local, state and federal motor vehicle codes ordinances, regulations, statutes, standards and/or directives with respect to inspection, safety and operation of vehicles.
- b) The exterior of all Commercial Ground Transportation Vehicles shall be maintained in a clean, undamaged and otherwise intact manner, and present a favorable appearance. All glass, including the windshield and mirrors, shall be free of cracks larger than 1”.
- c) The interior of all Commercial Ground Transportation Vehicles shall be maintained in a clean condition free of trash, odors, dirt, grease, and personal property. Interior seat fabric must not be ripped. Trunks shall be kept adequately clean and empty to accommodate passenger baggage. All interior damage must be professionally repaired.
- d) All commercial ground transportation vehicles shall be maintained in a mechanically safe condition and be subject to inspection under the New York Motor Vehicle Code, the Department of Homeland Security, all other local, state and federal laws and these Rules and Regulations. Any Airport law enforcement personnel, any federal, state or local law enforcement officer, any Airport official, and all agents appointed by the SRAA who display proper identification shall have the authority to inspect vehicles. Vehicles which fail inspection shall not be used to provide ground transportation services on the Airport until all noted deficiencies are corrected. Passage of an Airport vehicle inspection shall not be deemed to constitute any representation or warranty of a vehicle's safety or suitability for any purpose whatsoever.
- e) All Commercial Ground Transportation Vehicles shall have exterior signage which meets the following requirements:
 - a) Signs and other identifying information shall comply with all applicable ordinances or statutes. Sign designs must be submitted to the SRAA for approval prior to installation. Samples or proofs must be to-scale and can be printed and dropped off, or a digital copy may be emailed. If at any

time a design change is desired, a new approval request must be submitted.

- b) Signs shall be professionally produced and affixed: on both sides of the vehicle and/or on the rear of the vehicle as determined by the Airport Authority and shall identify the name of the Authorized Ground Transportation Business as listed on the SRAA Ground Transportation Permit Application with which the vehicle is associated.
- c) Lettering size and vehicle number shall be no smaller than two inches (2") in height. The color of the lettering shall contrast with the background color and be clearly visible from no less than twenty-five feet (25') away.
- d) In lieu of a vehicle sign, vehicles may have a professionally designed and permanently affixed vehicle wrap. The wrap must display the name of the Authorized Ground Transportation Business as listed on the SRAA Ground Transportation Permit Application with which the vehicle is associated.

c) Commercial Ground Transportation Drivers

- 1) Each of a Commercial Ground Transportation Operator's employees who is required to be licensed to operate any vehicle or to perform any service at the Airport shall be duly licensed and authorized in accordance with all applicable local, state, or federal laws, codes, regulations, statutes, and/or ordinances. Drivers who do not possess a valid driver's license or any other applicable operating requirements will not be permitted to operate at the Airport.
- 2) Every driver of a commercial ground transportation vehicle shall be:
 - a) Required to have knowledge and understanding of the Airport Rules and Regulations and shall strictly comply with any such Rules and Regulations which are subject to change as determined by the Airport.
 - b) Required to use a functioning Global Positioning System (GPS) device at all times while transporting passengers. The GPS device must be visible to the passenger(s) and set to recommend the most efficient and direct route to the passenger's destination. Drivers must adhere to the GPS-recommended route unless safety concerns, passenger request, or unforeseen road conditions necessitate an alternative path. This requirement is to ensure transparency, fairness in pricing, and efficiency in passenger transport services provided at the Airport.

- c) Cooperative and communicative with Airport personnel. A driver shall not be verbally abusive toward any Airport representative or another ground transportation service provider.
 - d) Required to adhere to the following standards:
 - a. Clothing and/or uniform must be industry-accepted business casual or greater.
 - b. Must maintain hair, beards, or mustaches in a clean and groomed condition.
 - c. Must maintain clothing in a clean and repaired condition. Clothing shall be free of stains, rips, or tears.
 - d. Must be free of offensive odor.
 - e. Shall refrain from conduct, language, and behavior that is disruptive, threatening, insulting, or otherwise disturbing to passengers or others. Obscene gestures or language, threats of physical harm, fighting, gambling, public intoxication, lewd or otherwise improper public behavior, or the use of illegal substances on Airport premises are expressly prohibited.
 - f. Must immediately follow all directions and instructions given by Airport staff, law enforcement, or security personnel.
 - g. Shall obey all applicable laws, rules, regulations, ordinances, and maintain all appropriate licenses.
 - h. Shall not carry animals or nonpaying riders while transporting passengers in their vehicles, except by the request of a passenger, may carry service animals or animals enclosed in a carrier or other enclosure. May carry nonpaying passengers when requested by their employer as part of on-the-job training or other job-related purposes.
 - i. Shall transport any paying passengers who present themselves for transport and shall offer reasonable assistance to passengers.
 - j. Shall furnish a receipt for payment of a fare, which includes the business name and contact information of the Authorized Ground Transportation Business the vehicle is operating under, the date, time, and amount charged.
 - k. Shall only solicit for business in locations approved by the Airport.
 - l. Shall not engage a passenger who is in the process of speaking to another Commercial Ground Transportation provider and may address the traveling public only when approached. The practice of calling out to potential passengers to draw them to the representative's location is strictly prohibited.
- 3) Drivers, representatives, and agents of an Operator shall not:
- a) Conduct any business on the Airport premises other than that expressly described in these Rules and Regulations and in any applicable Ground Transportation Permit documents.

- b) Transport passengers in an unsafe manner.
 - c) Sell, promote, or otherwise provide any items or services other than ground transportation to passengers or any other persons upon the Airport premises.
- 4) Drivers of commercial ground transportation vehicles shall remain in (or with) their vehicles and shall not park or leave a vehicle unattended at any curb, unless otherwise authorized by these Rules and Regulations. Unattended vehicles may be cited and removed. If drivers must park or leave their vehicles unattended, they shall park in the Paid Parking Areas and shall be subject to the posted rates.
 - 5) A commercial ground transportation driver, representative, employee, agent, or Operator shall not deceive or attempt to deceive the public through false or misleading representations concerning its prices or services or those of other commercial ground transportation service Operators.
 - 6) All commercial ground transportation Operators shall post the types of credit cards accepted as payment for their services.
 - 7) No commercial ground transportation Operator shall provide luggage assistance to anyone other than their commercial ground transportation customers.
 - 8) Commercial Ground Transportation Operators and Drivers shall not place, throw, or drop waste, rubbish, or refuse anywhere on Airport property except in waste receptacles. No automotive parts or fluids are to be deposited, abandoned, leaked, or otherwise left on Airport property.
 - 9) Commercial Ground Transportation Operators and Commercial Ground Transportation Drivers shall not perform any maintenance or repairs to their vehicles on Airport property, except in an emergency to make the vehicle immediately operable. Commercial Ground Transportation Operators and/or Drivers shall pay or reimburse the SRAA upon demand for any cleanup costs incurred by the SRAA, caused by or relating to the Commercial Ground Transportation Operator's or Driver's conduct or omission.
 - 10) Commercial Ground Transportation Operators and Drivers shall not offer or give tips, gratuities or payments of any kind to employees or agents of the SRAA, City of Syracuse, airlines or any other business entity operating at the Airport.
 - 11) Commercial Ground Transportation Operators and Drivers shall not interfere with Airport operations or activities, nor shall Commercial Ground Transportation Operators and Drivers interfere with SRAA, City of Syracuse, or airline employees or agents in the performance of their duties.
 - 12) Commercial Ground Transportation Operators and Drivers shall only pick up passengers in locations specifically designated for such purposes by the SRAA.
 - 13) Solicitation
 - a) No Commercial Ground Transportation Operator or Driver shall:
 - a) Permit any of its vehicles to "Cruise" the Airport roadways for the purpose of advertising its services or soliciting fares or passengers;
 - b) Approach or permit any employee or agent to approach any person or persons, whether inside or outside of the Airport's Terminal Buildings, for the purpose of soliciting fares or passengers;

- c) Occupy any loading zone or curbside space for the purpose of Soliciting fares or passengers. Solicitation of passengers or fares on any portion of the Airport shall be prohibited.
 - b) No person employed by any organization to perform skycap, security, and/or passenger check-in services at Syracuse Hancock International Airport shall accept payment of any kind in exchange for referral of a customer to a commercial ground transportation operator, or otherwise solicit business on behalf of a ground transportation operator; provided, however, that this rule shall not be construed to prevent a skycap from receiving tips for the performance of his/her own service.
- d) Use of Airport Premises
 - 1) All commercial ground transportation vehicles operated on Airport premises must comply, at all times, with traffic signs, signals, pavement markings and other physical, electrical and mechanical traffic control devices placed and maintained by the SRAA unless directed otherwise by authorized personnel. Designated loading and unloading areas are subject to change from time to time, as necessary in the judgment of the SRAA to advance the safety, security and/or convenience of Airport operations. All pick-ups and drop-offs must be made in a designated loading/unloading zone. Traffic control restrictions may include, without limitation: Designating a parking time limit on any portion of the Airport;
 - a) Designating any portion of the Airport for specific uses (e.g., for the general public, designated commercial passenger vehicles, a passenger loading/unloading zones, a freight loading zone, or for Airport vehicles only);
 - b) Designating any portion of the Airport as a NO STOPPING, NO WAITING, or NO PARKING area;
 - c) Designating where and how vehicles shall be parked by means of parking space markers; and
 - d) Designating direction of travel.
 - 2) The SRAA may use its full authority under federal, state, and local law, as well as TSA security directives, to direct, remove, or cause to be removed at the owner's expense from any restricted or reserved area, any roadway or right-of-way or other area on the Airport premises, any vehicle which is: disabled, abandoned, illegally or improperly parked, or creating an Airport operational issue. Any such vehicle may be removed or caused to be removed to an official vehicle impound area designated by the SRAA. Neither the SRAA nor the City of Syracuse shall be liable for damage to any vehicle or loss of personal property which might result from the act of removal.
 - 3) Cruising is prohibited. Ground transportation vehicles will be considered to be cruising unless the driver:
 - a) Has a customer to be discharged at a terminal and is proceeding to this destination by the most direct route;
 - b) Is in the process of leaving the Airport by the most direct route.
 - 4) All commercial ground transportation vehicles shall only be operated on roads and parking areas designated by the SRAA for use by that particular type of

vehicle and ground transportation service. Vehicles are not to be positioned so as to block the flow of traffic or prevent other vehicles from gaining access to, or departing from, ground transportation areas or other areas at the Airport. Additional restrictions may be set forth by the SRAA through other means, including in a ground transportation license. No commercial ground transportation service shall use the roads, walkways, sidewalks, or other Airport facilities in such a manner as to hinder or obstruct their proper use, public access, the conduct of proper and approved business activities, or to interfere with the flow of traffic.

e) Indemnification

- a) Commercial Ground Transportation Operators shall indemnify, defend and hold harmless the SRAA, the City of Syracuse, and their officers, agents and employees from any and all claims, liabilities, losses, suits, damages and causes of action against them, their officers, agents and employees, which may arise out of the performance or non-performance by the Commercial Ground Transportation Operator of the rights and privileges granted by these rules and regulations, and such defense, indemnity and hold harmless shall extend to any and all claims, liabilities, losses, suits, damages or causes of action of every kind or nature and shall include reasonable attorneys' fees and costs incurred in administrative, trial, appellate, review or collateral proceedings.

f) Insurance Requirements

- 1) Without limiting the Commercial Ground Transportation Operator's indemnification, the Commercial Ground Transportation Operator shall procure and maintain for the duration of its license insurance against claims for injuries to persons or damages to property which may arise in connection with performance of permitted activities by the Commercial Ground Transportation Operator, its agents, representatives or employees. The SRAA shall retain the right at any time to review the coverage, form and amount of insurance required hereby.
- 2) The Commercial Ground Transportation Operator shall furnish the SRAA with certificates evidencing coverage required below before performance commences.
- 3) Coverage shall be at least as broad as:
 - a) Commercial Automobile Liability for Corporate/business use vehicles including non-owned and hired coverage:
 - b) Private Passenger type vehicles (taxis only): \$350,000.
 - c) Vehicles with a seating capacity of 7 passengers or less: \$750,000.
 - d) Vehicles with a seating capacity of 8 to 15 passengers: inclusive, \$1,500,000.
 - e) Vehicles with a seating capacity of 16 passengers or more: \$5,000,000.
 - f) Worker's Compensation must meet statutory requirements of the State of New York and Employer's Liability Insurance of \$1,000,000 per accident for bodily injury or disease.
 - g) Umbrella or Excess Liability policies are acceptable where the need for higher liability limits is noted in the Minimum Limits of Insurance and shall provide liability coverage that at least follow over the underlying insurance requirements where necessary for Commercial General Liability, Commercial Automobile
 - h) Liability, Employers' Liability, and other liability coverage (other than Professional Liability) designated under the Minimum Scope of Insurance.

- 4) The insurance policies required in these Rules and Regulations are to contain, or be endorsed to contain, as applicable, the following provisions:
 - a) Insurance is to be placed with insurers with a current AM. Best's rating of no less than A-VII.
 - b) The Commercial Ground Transportation Operator shall maintain all insurance coverage in place at all times and provide the SRAA with evidence of each policy's renewal ten (10) days in advance of its anniversary date. The Commercial Ground Transportation Operator is required by these Rules and Regulations to immediately notify the SRAA if they receive a communication from their insurance carrier or broker/agent that any required insurance is to be canceled, non-renewed or otherwise materially changed. The Commercial Ground Transportation Operator shall provide evidence that such cancelled or non-renewed or otherwise materially changed insurance has been replaced or its cancellation notice withdrawn without any interruption in coverage, scope or limits. Failure to maintain required insurance in force shall be considered a material breach of the Agreement.
 - c) The SRAA and the City of Syracuse, their officers, directors, officials, and employees, are to be endorsed as additional insured as respects to automobiles owned, leased, hired or borrowed by the Commercial Ground Transportation Operator. The coverage shall contain no endorsed limitations on the scope of protection afforded to the SRAA and the City of Syracuse, their officers, directors, officials, or employees. The Commercial Ground Transportation Operator is required to provide a copy of required additional insured endorsement to the SRAA.
 - d) For any claims related to ground transportation services at the Airport, the Commercial Ground Transportation Operator's insurance coverage shall be primary insurance with respect to the SRAA, its officers, officials, employees and volunteers. Any insurance or self-insurance maintained by the SRAA, its officers, Directors, officials, or employees shall be excess of the Commercial Ground Transportation Operator's insurance and shall not contribute with it.
 - e) The Commercial Ground Transportation Operator shall be responsible for the acts and omissions of all its subcontractors and shall require all its subcontractors to maintain adequate insurance as required in this Agreement. The Commercial Ground Transportation Operator shall also require its subcontractors to name the SRAA and City of Syracuse, their officers, directors, officials, agents, and employees as additional insured on applicable policies.
- 5) If any claim for damages is filed with the Commercial Ground Transportation Operator or if any lawsuit is instituted against the Commercial Ground Transportation Operator, that arise out of or are in any way connected with the Commercial Ground Transportation Operator's performance of ground transportation services as described in these Rules and Regulations, and that in any way, directly or indirectly, contingently or otherwise, affect or might reasonably affect the SRAA or the City of Syracuse, the Commercial Ground Transportation Operator shall give prompt and timely notice thereof to the SRAA and the City of Syracuse. Notice shall be deemed prompt and timely if given

within thirty (30) days following the date of receipt of a claim or ten (10) days following the date of service of process of a lawsuit.

g) Prior Regulatory Measures Superseded

Per NY Public Authorities Law §2799-hhh(4), in the case of any conflict between any rule and regulation issued by the Authority and any local law, local ordinance, local rule or local regulation, such rule or regulation of the Authority shall prevail.

h) Subordination

These Rules and Regulations are subject and subordinate to the provisions of any agreements between the Authority and the State of New York or the United States Government pertaining to the planning, development, operation, and management of the Airport and are specifically subordinated to, and shall be construed in accordance with, the Airport Sponsor Assurances.

175.6 Taxicab Services

a) Definition

- 1) A taxicab is a vehicle properly licensed, inspected, and marked as such by an appropriate licensing authority of the State of New York. All such vehicles shall be subject to inspection by any Airport law enforcement personnel, any federal, state or local law enforcement officer, any Airport official, and all agents appointed by the SRAA who display proper identification. Vehicles which fail inspections will be required to immediately leave airport premises.

b) License to Operate on Airport Premises

- 1) The SRAA may grant an exclusive or non-exclusive license(s) for walk-up customer taxicab services originating from the Airport.
- 2) Fees and charges for service originating from the Airport will be determined by the executed Airport Ground Transportation Agreement between the SRAA and the taxicab services Operator.
- 3) Taxicabs which are not parties to an Agreement with the SRAA shall be limited to drop-off fares and prearranged pick-up fares and are limited to waiting in designated areas only.

c) Operations

- 1) Taxicabs operating under an agreement with the Airport shall:
 - a) Use the designated Staging Area for walk-up customers originating from the Airport.
 - b) Display a rate sheet in a prominent location in the vehicle that is easily visible to passengers. The rate sheet must include all applicable fees and surcharges including, but not limited to, the base fare ("drop fee"), per-mile charge, and Airport surcharge.
 - a. Taxis operating under an Agreement with the Airport are permitted to charge a Minimum Fare not to exceed \$20.00
 - c) Use a functioning taximeter to calculate fares for all trips originating from the Airport.
 - a. Taximeters are subject to regular inspection and testing and must be programmed with the most recently published rates. As of July 1st, 2024, rates will align with those established by the City of Syracuse; however, the Syracuse Regional Airport Authority reserves the right to establish and implement its own meter rates for taxi services. Any modifications to the rates will be communicated to all taxi operators then lawfully operating at the Airport with a minimum of 30 days' notice, delivered both in writing and electronically.

- b. Taximeters must be placed in a position where they are easily visible to passengers at all times during the trip.
 - c. Fares displayed on the taximeter shall include all applicable surcharges and fees allowed under the Airport Agreement.
 - d. Failure to use a taximeter, using a malfunctioning meter, or using a meter without a valid Airport seal will result in penalties including but not limited to fines, suspension of operating privileges, and/or revocation of operating privileges.
- d) Transport any passenger seeking taxicab services. Fare refusals are prohibited. No Commercial Ground Transportation Operator conducting services at or upon Airport property shall refuse to transport any person upon such person's request for ground transportation services unless:
 - a. The potential/proposed customer is acting in an unlawful, disorderly, or threatening manner.
 - b. The operator demonstrates proof to the satisfaction of the SRAA that there was a vehicle or equipment failure that prevented the operator from accepting the fare or continuing service.
 - c. The operator demonstrates proof to the satisfaction of the SRAA that there was a previous business commitment that prevented the operator from accepting the customer's request for transport.
 - d. The customer requests or demands a discontinuation of services and requests or demands to exit the vehicle.
- 2) Unless a taxicab is party to an Airport taxicab agreement, taxicab pick-up services shall be prearranged.
 - a) Prearranged taxicab services must display on the dashboard, visible from outside the taxicab, a waybill for each passenger for whom they are providing ground transportation services. This waybill must be made available for inspection on demand of any Airport law enforcement personnel, any state or local law enforcement officer, all Airport officials, and all agents appointed by the SRAA who display proper identification.
 - b) Taxicabs not party to an agreement:
 - a. May not enter the Taxi Staging Area.
 - b. Will use the designated "Arrivals" areas to pick-up customers originating from the Airport, alongside the general public.
- 3) "Short fares" are prohibited from or upon Airport property. Except in the case of vehicle failure, it shall be prohibited for an operator to demand or cause the removal of a customer from a vehicle at any point in transit between the point of departure and the intended drop-off destination.

4) Staging Area Usage

- a) Only taxicabs operating under an agreement with the Airport shall be permitted to enter the Staging Area.
- b) The taxicab queued at the front of the Staging Area line shall serve the next available walk-up customer, regardless of the customer's requested destination. As the taxicab leaves the Staging Area, the next taxicab in line shall move forward in the queue and be available for the next fare. All vehicles must advance to the next spot in the Staging Area when the preceding vehicle in the line advances or departs.
- c) Customers shall have the right to select a taxi at any point in the Staging Area line, regardless of position, should they have a preference or a disagreement with the vehicle(s) in leading positions.
- d) Any customer approaching a taxicab in a non-leading position must be directed by the Operator to the leading taxicab. Operators are prohibited from otherwise engaging with the customer and conversation shall be limited to explaining that the customer must speak with the leading taxicab to request transportation services.
 - a. Operators are prohibited from referring customers to taxicabs not present in the Staging Area
 - b. Operators are prohibited from referring customers to taxicabs who do not have an Agreement with the SRAA.
- e) Any vehicle departing the Staging Area for any reason forfeits its position in line and must re-enter the queue at the back of the Staging Area, unless required to depart due to the instructions of Airport or law enforcement personnel.

d) Taxicab Dispatcher

- 1) As part of an exclusive agreement for walk-up customer services, the operator agrees to provide a dispatcher, who will be available to furnish service to Airport passengers at the time of all scheduled flight arrivals (including changes in schedules) of the various airlines. If there is an exclusive operator, then that operator is the only entity permitted to maintain dispatcher services at the Airport.
- 2) The dispatcher will be responsible for the following:
 - a) Insuring the smooth and orderly loading and departure of the ground transportation vehicles.
 - b) Maintaining order in the designated ground transportation staging areas and loading/unloading areas.

- c) Directing patrons to alternative forms of transportation, if requested.
- d) Advising patrons of authorized rates.

175.7 Chartered Party Carriers (CPC)

a) Definition

- 1) A Chartered Party Carrier (CPC) is an operator that provides on-demand or scheduled service to or from the Airport using limousines, SUVs, vans, buses, etc. This includes businesses which provide CPC-type operations for their customers.

b) License to Operate on Airport Premises

- 1) No on-demand CPC Carrier may accept a passenger originating from the Airport unless it holds a license from the SRAA to operate on Airport premises. This license is limited solely to passenger pick-up and passenger drop-off on a non-exclusive basis.
- 2) No scheduled CPC Carrier may accept a passenger originating from the Airport, or discharge passengers at the Airport, unless it holds a license from the SRAA to operate on Airport premises. This license is limited solely to passenger pickup and passenger drop-off on a non-exclusive basis.
- 3) The application form for a CPC Carrier License may be obtained from the SRAA office.
- 4) The fee for a TPCPC Carrier License is found in the SRAA Commercial Ground Transportation Fee Schedule, as from time-to-time published by the SRAA.

c) Operations

- 1) An on-demand CPC operator shall only accept passengers on an advance reservation basis and whose destinations are within the operator's authorized operating area as set forth in the terms of the certificate, permit, or license under which the TPCPC operates.
- 2) CPC operators shall load passengers and baggage only within designated zones.
- 3) A TPCPC vehicle may stand in the designated zone to wait for a pre-arranged passenger as long as the Driver does not leave the vehicle unattended.
- 4) A CPC vehicle may park in the designated zone, if space is available, for a maximum of thirty 30 minutes for the Driver to meet the pre-arranged passenger(s) per the Meet and Greet Policy (Section XI).

175.8 Courtesy Vehicles

a) Definition

- 1) A Courtesy Vehicle includes those vehicles operated by rental car, hotel/motel, off-airport parking, and institutional (e.g., school) operators for the convenience of customers of their own operations.

b) License to Operate on Airport Premises

- 1) No Courtesy Vehicle may pick-up or discharge passengers at the Airport unless it holds a Ground Transportation Permit from the SRAA to operate on Airport premises.
- 2) The application form for a Courtesy Vehicle License may be obtained from the SRAA office.
- 3) The fee for a Courtesy Vehicle License may vary depending on the nature of the Operator and may be found in the SRAA Commercial Ground Transportation Fee Schedule, as from time-to-time published by the SRAA.

c) Operations

- 1) A Courtesy Vehicle is provided a non-exclusive license to load/unload passengers and their baggage, coming directly from/to the Airport from the Operator's business location, in connection with passengers' business relationship with the Courtesy Vehicle Operator.
- 2) Courtesy Vehicles shall load passengers and baggage only within designated zones and at no time shall the Driver leave the vehicle unattended.

175.9 Nonprofit Services (Including Publicly-Owned Transit)

i) Definition

- 1) Nonprofit services include those vehicles operated by a not-for-profit organization, including municipalities or publicly-owned corporations, providing either regularly scheduled service or on-demand service, to the Airport.
- 2) License to Operate on Airport Premises
 - a) No Nonprofit Operator may pick-up or discharge passengers at the Airport unless it holds a license from the SRAA to operate on Airport premises.
 - b) The application form for a Nonprofit Vehicle License may be obtained from the SRAA office.
 - c) The fee for a Nonprofit Vehicle License is found in the SRAA Commercial Ground Transportation Fee Schedule, as from time-to-time published by the SRAA.
- 3) Operations
 - a) A Nonprofit Vehicle is provided a non-exclusive license to load/unload passengers and their baggage at the Airport.
 - b) Nonprofit Vehicles shall load passengers and baggage only within designated zones and at no time shall the Driver leave the vehicle unattended.

175.10 Transportation Network Companies

a) Definition

- 1) A Transportation Network Company (TNC) is an operator that provides transportation services using an online enabled platform to connect passengers with TNC drivers using their personal vehicles.
- 2) License to Operate on Airport Premises
 - a) No TNC operator may accept a passenger originating from the Airport unless it holds a license from the SRAA to operate on Airport premises.
 - b) The application form for a TNC Operator License may be obtained from the SRAA office.
 - c) The fee for a TNC Operator License is found in the SRAA Commercial Ground Transportation Fee Schedule, as from time-to-time published by the SRAA.

3) Operations

- a) A TNC operator is provided a non-exclusive license to load/unload passengers and their baggage at the Airport.
- b) A TNC operator shall only accept passengers on an advance reservation basis made through the TNC application.
- c) TNC operators shall load passengers and baggage only within designated zones and at no time shall the Driver leave the vehicle unattended.
- d) A TNC Driver has the option to park his/her vehicle in the public parking lot/garage to meet his/her passenger in accordance with the Guidelines for Meet and Greet Services (Section XI). In this case, the Driver may load passengers and baggage in that parking lot/garage.
- e) TNC vehicles must display on the dashboard, so as to be visible from outside the vehicle, a printed, typed sign identifying the TNC operator for which they are driving.
- f) TNC Drivers must have a waybill for each passenger for whom they are providing ground transportation services. This waybill must be made available for inspection on demand of any Airport law enforcement personnel, any state or local law enforcement officer, all Airport officials, and all agents appointed by the SRAA who display proper identification.

175.11 Airport Car Rental Concessionaires

a) Definition

- 1) An Airport Car Rental Concessionaire is an operator that maintains both a counter/office/storage space and a ready/return car facility on Airport premises.

b) License to Operate on Airport Premises

- 1) An Airport Car Rental Concessionaire is granted a license to operate on Airport premises under the terms, and for the fees, in its Concession Agreement with the SRAA.

c) Operations

- 1) A car rental concessionaire operating at the Airport has the non-exclusive right to operate a vehicle rental concession and related services at the Airport.
- 2) Concessionaire shall confine its solicitation of business at the Airport to signs and written advertisements which have received the prior written approval of the SRAA.
- 3) Concessionaire shall provide a sufficient number of employees in the ready/return vehicle areas to keep traffic lanes open at all times.
- 4) Concessionaire shall keep Airport roadways, parking lots and areas free of rental vehicles.
- 5) All employees of Concessionaire who operate a vehicle on Airport roadways or elsewhere on the Airport shall do so in accordance with all SRAA Rules and Regulations.

175.12 Car Rental Concessions Customer Facility Charges

a) Definitions

- a. As used in these regulations the following definitions shall apply to terms not otherwise defined herein.
 - 1) “Airport” shall mean the Syracuse Hancock International Airport.
 - 2) “Customer Facility Charge” or “CFC” shall mean any charge or fee imposed by the Authority on On-airport and Off-airport Rental Car Companies for the operation, maintenance, design, planning, construction, repair and any other costs and expenses associated with rental car operations at the Airport.
 - 3) “Eligible Rental Facility Costs” shall mean all costs associated with maintaining and/or improving Current Airport Rental Facilities and/or improvements thereto including feasibility studies, planning, design, architectural and engineering costs, capital costs, construction, repair, debt service, reserve funds, operating and maintenance expenses and all other similar or related expenses associated with the Current Airport Rental Facilities as they currently exist or as they may exist and/or arise in the future.
 - 4) “Off-airport Location” shall mean those (other) locations of a Rental Car Company not physically located at and/or doing business at the Airport.
 - 5) “On-airport Location” shall mean those locations of a Rental Car Company maintaining a physical presence at and renting cars at the Airport.
 - 6) “Rental Car Company” shall mean a rental car company maintaining a presence at and renting cars at the Airport.
 - 7) “Transaction Day” shall mean each 24 hour day or portion thereof for which a Rental Car Company rents a vehicle to a particular customer.

b. Findings and Purpose.

- 1) The Syracuse Regional Airport Authority was formed pursuant to Chapter 463 of the Laws of New York 2011 (the “Enabling Act”) as a public benefit corporation. The purpose of the Authority, among others, is “to acquire, construct, reconstruct, continue, develop, equip, expand, improve, maintain, finance and operate aviation and other related facilities and services within central New York”.
- 2) As the operator of the Airport, the Authority has the responsibility to implement its purposes in connection with its operation of the Airport. The operations at the Airport include the provision of rent a car

operations through various concession agreements with private rent a car companies in order to serve the needs of the traveling public. The Authority is responsible for the maintenance, development and expansion of Airport rent a car operations as necessary.

- 3) Private rent a car counters for renting cars to the traveling public are currently located in the Airport terminal. Rental cars themselves are located in the Airports approximately 39-year-old parking garage and occupy approximately 480 ready return spaces out of the approximately 3,000 spaces available in the Airport parking garage. Other Airport locations are used for cleaning, fueling, maintenance and repairing of rental cars. These various rental car operations and locations at the Airport are collectively referred to hereinafter as the “Current Airport Rental Facilities” or “CARF”.
- 4) The CARF require substantial annual maintenance and improvements in order to keep pace with the increasing needs of the traveling public at the Airport. The various elements of CARF are rapidly approaching the end of their useful economic life and are requiring increasingly substantial expenditures of funds to keep them in operation.
- 5) Other airports across the nation are experiencing similar problems with their existing rental car operations and are modernizing and consolidating them into single consolidated rent-a-car facilities often referred to as “ConRac’s”. In order to fund the design, construction and operation of ConRac’s and/or various other rental car facility improvements, airports are imposing CFC’s on rental car transactions.
- 6) The Enabling Act authorizes the Authority to fix, revise, levy and collect such fares, rentals, rates, charges and other fees for the use and operation of any real property, aviation facility or other facility operated by the Authority.
- 7) Section 396-Z of the Consolidated Laws of New York authorizes car rental companies to recover from their customers any fees charged by an airport operator for the finance, design, construction and operation and maintenance of rental car facilities.
- 8) By Resolution No. 16 of 2019 (the “Authorizing Resolution”) the Board of the Authority authorized the imposition of a Customer Facility Charge effective September 1, 2019 on all Rental Car Company rent a car contracts in the initial amount of five dollars (\$5) per transaction day, or portion of any day, with no maximum cap on the number of days for which the CFC is assessed.

- 9) These Rules and Regulations are adopted to further implement the collection and expenditure of CFC's for improved rental car facilities at the Airport, including but not limited to, the planning, design, construction and operation of a dedicated ConRac facility at the Airport.
- c. Customer Facility Charge Imposition, Collection, Reporting and Modification
- 1) The Authority shall be solely responsible for setting and/or adjusting, from time to time, the dollar amount of CFC's assessed with regard to rental car contracts and/or any limit on the number of days for which CFC's may be collected, in order to pay all Eligible Rental Facility Costs.
 - 2) CFC's are to be collected by Rental Car Companies at both On-airport Locations and Off-airport Locations.
 - 3) All CFC's collected by Rental Car Companies are and shall be trust funds held by the car rental companies for the benefit of the Airport. Rental Car Companies and their agents hold only a possessory interest in the CFC's, and no legal or equitable interest. All Rental Car Companies shall segregate, separately account for and disclose all CFC's as trust funds in their financial statements, and shall maintain adequate records that account for all CFC's charged and collected. Failure to segregate the CFC's shall not alter or eliminate their trust fund nature. The Airport shall have the right to audit Rental Car Companies CFC records upon reasonable notice.
 - 4) All Rental Car Companies shall remit all CFC's that were collected or should have been collected on a monthly basis to the Airport together with the monthly statement of transactions and transaction days. The CFC's shall be remitted on or before the last day of the month following the month the CPC's were collected. Failure to strictly comply with this subparagraph shall be considered a material breach of a Rental Car rental Company's authorization to do business at the Airport.
 - 5) In the event any car rental company violates any term or condition of these Rules & Regulations, the Airport may exercise any and all rights or remedies it has in law or equity.
 - 6) In the event any phrase, clause, sentence, paragraph, or paragraphs of these Rules & Regulations is or are declared invalid for any reason, the remainder of these Rules & Regulations shall not be invalidated, and shall remain in full force and effect, all parts of these Rules & Regulations being declared separable and independent of all others.

175.13 Peer-to-Peer Vehicle Sharing Services (P2PVS)

a) Definition

- a. A Peer-to-Peer Vehicle Sharing Service (P2PVS) is a service that allows private vehicle owners to rent their vehicles to others using an online-enabled platform.
- b. License to Operate on Airport Premises:
 - 1) Permit Requirement:
 - a) No P2PVS operator may participate in the pick-up or drop-off of a vehicle at the Airport unless the pick-up or drop-off has been facilitated through an online-enabled platform which is a party to an written Agreement with the Airport.
 - 2) Operational Requirements:
 - a) Each P2PVS operator is provided a non-exclusive license for the pick-up and drop-off of vehicles at the Airport.
 - b) P2PVS operators must ensure that all vehicles used in their service are compliant with state and local regulations, including insurance and safety requirements.
 - c) P2PVS vehicles must display a temporary sign on the dashboard indicating the P2PVS service and reservation details. This sign must be visible from outside the vehicle and must be removed once the vehicle leaves the Airport premises.
 - 3) Parking and Meet & Greet:
 - a) Designated Zones:
 - a. All P2PVS vehicle exchanges must occur in designated areas as specified by the SRAA. These areas will be clearly marked and communicated to P2PVS operators.
 - b. P2PVS users may utilize designated areas for in-person vehicle exchanges. These areas will have a time limit of 10 minutes to facilitate the exchange.
 - c. P2PVS users shall use the Paid Parking Areas for unattended vehicle exchanges. P2PVS vehicles parked in the paid parking areas will accrue parking charges at the standard rate. Parking charges must be paid prior to the P2PVS vehicle being removed from the Airport premises.
 - d. P2PVS vehicles may be left unattended only in the Paid Parking Areas. P2PVS vehicles left unattended in any other area are

subject to ticketing and towing at the discretion of Law Enforcement, Airport, and/or Security Personnel.

e. Time Limit:

- i. P2PVS vehicles may park in designated zones for a maximum of 30 minutes to facilitate the exchange of the vehicle between the owner and renter.

4) Insurance and Liability:

a) Insurance Requirements:

- a. P2PVS operators must ensure that all vehicles used in their service have adequate insurance coverage as per state and local laws. Proof of insurance must be provided upon request by Airport law enforcement or SRAA officials.

5) Enforcement:

a) Compliance:

- a. P2PVS operators and users must comply with all SRAA regulations and any directives issued by Airport law enforcement personnel.
- b. Violations of these regulations may lead to fines, suspension, or revocation of the P2PVS Operator License, and other enforcement actions as deemed necessary by the SRAA and authorized by law.
- c. Unauthorized operation of a P2PVS service at the Airport is strictly prohibited and violators shall subject to all fines, penalties and other enforcement mechanisms authorized by law.

b) Penalties:

- a. A fine of \$1000 may be assessed for the first violation, \$2000 for a second violation within one year, and \$5000 for each additional violation within one year.
- b. Repeated non-compliance may result in the suspension or permanent revocation of the P2PVS Operator's Agreement.
- c. Unauthorized P2PVS vehicles found on Airport property may be impounded at Owner's expense at the discretion of Airport Law Enforcement or SRAA personnel.

175.14 Guidelines for Meet and Greet Services at the Airport

- a) All commercial ground transportation operators and companies utilizing ground transportation services may meet and greet individuals or groups in the terminal building only by the use of hand-held signs and only in the Baggage Claim area.
 - 1) Meet and greet services must be conducted in a manner that does not obstruct the normal flow of pedestrian traffic through the terminal.
- b) Signs
 - 1) Signs may not exceed 15" by 15", or be less than 8.5" by 11".
 - 2) The sign must have the name of the individual, group or company being met. The name/logo of the commercial ground transportation company, tour operator, etc., must be on the sign, not exceeding 25% of the sign. The sign must be of professional quality.
- c) Individuals conducting meet and greet services may be required, from time to time, to provide the SRAA certain pertinent information about the individual or group being met (passenger's name, flight number, arrival time, etc.) at the request of any Airport law enforcement personnel, any state or local law enforcement officer, all Airport officials, and all agents appointed by the SRAA who display proper identification.
- d) Under no circumstances shall the individual conducting meet and greet services at the Airport solicit additional passengers.
- e) Individuals conducting meet and greet services who are in violation of these guidelines will be required to discontinue their services immediately.

175.15 Enforcement

- a. The Executive Director or his/her designee may assess fines and/or impose permit suspensions for violations of these Rules and Regulations, including but not limited to:
 - 1) Conduct that is destructive to Airport property, disrespectful to the Airport or its patrons, disruptive to Airport operations, or affects the safety or security of the Airport or its passengers.
 - 2) Repeated violations of any provision of these Rules and Regulations.
 - 3) Failure to comply with directives issued by Airport law enforcement, security, or administrative personnel.
 - 4) Non-payment of Per-Trip Fees as described below.
- b. Violations by Commercial Operators
 - 1) Violations of these Rules and Regulations by Authorized Commercial Ground Transportation Providers may lead to the temporary suspension or permanent revocation of their Ground Transportation Permit and/or the driver's permit to operate on the Airport. Violations may also result in administrative fines, civil penalties, and/or criminal prosecution.
 - 2) A fine of \$100 may be assessed for the first citation, a fine of \$200 for a second violation of the same provision within one year, and a fine of \$500 for each additional violation of the same provision within one year.
 - a. The holder of the Ground Transportation Permit shall be notified in writing of citations issued or fines/suspensions assessed.
 - b. Administrative fines may be issued in addition to any civil fines, traffic tickets, parking tickets, or other penalties imposed by local, state, or federal authorities.
 - 3) The Executive Director reserves the right to revoke a license or permit depending on the gravity, number, or severity of violations and the ground transportation service operator's response.
 - 4) Any driver receiving three citations for any violations under these regulations within one calendar year may be subject to having his/her individual ground transportation privileges revoked.

5) Responsibility

- a. Each Ground Transportation Operator shall be held responsible for the failure of its drivers, agents, employees, or other representatives to comply with these Rules and Regulations.

6) Non-Payment of Per-Trip Fees

- a. An Operator's failure to pay Per-Trip Fees shall result in the immediate suspension of the Operator's Ground Transportation Permit until such time that the unpaid fee(s) have been paid.
- b. An administrative fine may be imposed for each instance of non-payment, separate from and in addition to the unpaid per-trip fee.
- c. Repeated failure to pay per-trip fees may lead to the permanent revocation of the Operator's Ground Transportation Permit.

c. Parking, Traffic, and AOA Violations

1) Citable Offenses

21 NYCRR IV §175.15(c)-101 – Parked in Handicap Zone without Permit – \$150

21 NYCRR IV §175.15(c)-102 – Parked Within 10 Feet of Fire Hydrant – \$75

21 NYCRR IV §175.15(c)-103 – Parked in No Standing Zone – \$50

21 NYCRR IV §175.15(c)-104 – Parked in No Stopping Zone – \$50

21 NYCRR IV §175.15(c)-105 – Parked with One/No License Plates – \$50

21 NYCRR IV §175.15(c)-106 – Parked Over 12 Inches From Curb – \$50

21 NYCRR IV §175.15(c)-107 – Vehicle Blocking/Obstructing Crosswalk – \$75

21 NYCRR IV §175.15(c)-108 – Sticker Not Affixed/Unregistered Motor Vehicle – \$50

21 NYCRR IV §175.15(c)-109 – Uninspected Motor Vehicle – \$50

21 NYCRR IV §175.15(c)-110 – Parked in a Bus Stop Zone – \$75

21 NYCRR IV §175.15(c)-111 – Parked in No Parking Zone – \$50

21 NYCRR IV §175.15(c)-112 – Vehicle Parked Wrong Way – \$50

21 NYCRR IV §175.15(c)-113 – Vehicle Parked on Sidewalk – \$75

21 NYCRR IV §175.15(c)-114 – Vehicle Parked/Blocking/Obstructing Traffic – \$100

21 NYCRR IV §175.15(c)-115 – Unregistered Motorcycle – \$50
21 NYCRR IV §175.15(c)-116 – Parked on Grass/Bare Ground – \$50
21 NYCRR IV §175.15(c)-117 – Abandoned Vehicle – \$250

Permit/Zone Violations

21 NYCRR IV §175.15(c)-201 – Parked in Vendor Spot Without Permit
\$50
21 NYCRR IV §175.15(c)-202 – Parked in Taxi Stand Only Zone – \$50
21 NYCRR IV §175.15(c)-203 – Unattended Taxi Cab in Taxi Zone – \$50
21 NYCRR IV §175.15(c)-204 – Counterfeit or Fraudulent Permit Use –
\$150

Air Operations Area (AOA) Violations

21 NYCRR IV §175.15(c)-301 – Disobeying a Traffic Control Device in
the AOA – \$50
21 NYCRR IV §175.15(c)-302 – Depositing Refuse and/or Debris in the
AOA – \$50
21 NYCRR IV §175.15(c)-303 – No Seatbelt in the AOA – \$50
21 NYCRR IV §175.15(c)-304 – Use of a Portable Electronic Device in
the AOA – \$50
21 NYCRR IV §175.15(c)-305 – Failure to Report a Property Damage
Collision in the AOA – \$75

2) Citation Issuance and Payment

- a. Citations will be issued by designated SRAA enforcement personnel and must include the date, time, location, nature of the violation, and fine amount.
- b. Citations must be paid online within 30 days of issuance via the link printed on the citation.
- c. Failure to pay within 30 days will result in a late fee of \$25 per month, up to a maximum of \$100.
- d. Repeat offenders may face additional enforcement actions, including but not limited to vehicle immobilization or revocation of parking privileges.

3) Citation Dispute Process

- a. Any individual wishing to contest a citation must submit an appeal online via the link printed on the citation within 14 days of issuance.
- b. Appeals will be reviewed by an SRAA hearing officer, and a decision will be issued within 30 days.

- c. If an appeal is denied, payment of the fine must be made within 10 days of the decision.

d. General Parking and Traffic Regulations

- 1) All individuals operating vehicles on Airport property must obey all posted traffic control devices, including signs, signals, and pavement markings.
- 2) No person shall operate a vehicle in a manner that endangers pedestrians, other motorists, or Airport personnel.
- 3) No vehicle shall be parked in a manner that obstructs access to fire lanes, emergency exits, crosswalks, or designated parking zones.
- 4) Vehicle Immobilization and Towing
 - a. Vehicles accumulating three or more unpaid citations exceeding 60 days may be subject to immobilization (booting) or towing.
 - b. To release an immobilized or towed vehicle, all outstanding fines, penalties, and administrative fees must be paid in full.
 - c. Vehicles creating a hazard, obstructing traffic, or parked in restricted areas may be towed immediately at the owner's expense.
- 5) Compliance and Enforcement
 - a. All vehicles on Airport property must adhere to these regulations. The SRAA reserves the right to amend or enforce these rules as necessary to ensure the safety, security, and efficiency of Airport ground transportation operations.

175.16 Required Records

- a. Each licensed commercial ground transportation operator is required to maintain the following current information on file with the SRAA. This information shall include at a minimum the following:
 - 1) For each vehicle
 - a. Copy of current vehicle registration
 - b. Vehicle Identification Number
 - c. License plate number
 - d. Proof of insurance
 - e. Roster of drivers authorized to operate the vehicle
 - 2) For each driver:
 - a. Copy of driver's license

175.17 Adoption of Rules and Regulations Shall Not Constitute Grant of Rights

The adoption of these Rules and Regulations is not intended to be construed to grant any property right or expectation to any person. The SRAA expressly reserves the right to amend these Rules and Regulations any time and in any respect, as well as the right to amend concession agreements entered into pursuant to the terms hereof by mutual concurrence of the SRAA and the holder of any such agreement or permit. Additionally, the SRAA reserves the right to limit access to any area of the Airport, without issuance of prior notice, for reasons including but not limited to, safety and security of the general public, construction or renovation work at the Airport, or acts of God. Any person who determines to invest time or financial resources in the provision of ground transportation service at the Airport does so with the full knowledge of the foregoing provisions, and shall have no right or standing to make any claim whatsoever against the SRAA by reason of any subsequent amendment to these Rules and Regulations, any amendment to a concession agreement or permit or any limitation or restriction to access to the Airport as aforesaid.

