RFP 2023-25 Addendum #3

Question #1:   Please provide a list of current cameras and if these cameras currently provide adequate coverage

Response #1:   SRAA is not able to publish drawings with extensive detail due to the sensitivity of the security system. We identified the number of cameras and door controllers in the RFP. Please also see the information in Addendum #2 regarding camera styles currently in place.

Question #2:   Please Provide the number of workstations for licensing.

Response #2:   SRAA requires licensing for 8 workstations.

Question #3:   Please provide model number of current readers.

Response #3:   SRAA provided the number of devices that must be replaced in the RFP. It is up to the proposer to provide the best technology for the system they are proposing.

Question #4:   Is there any integration required between the access control system and any other systems

Response #4:   SRAA utilizes Telos for background checks. The ability to integrate emergency services such as fire monitoring in the dashboard would be desirable.

Question #5:   What would the airport parking accommodations be for local contractors?

Response #5:   SRAA has some vendor parking available upon request on a first come, first served basis. Parking is also available in the various surface lots.

Question #6:   Can the airport provide the contractor with the associated cost for an airport badge and security training per person?

Response #6:   The badging requirements are outlined on the SRAA website. https://syrairport.org/badging-policy/. The cost is $50 per employee and may 2-3 weeks to complete.

Question #7:   Please provide a list of current access control panels with model numbers.

Response #7: SRAA provided the number of devices that must be replaced in the RFP. It is up to the proposer to provide the best technology for the system they are proposing.

Question #8: Please provide model number of current readers.

Response #8: SRAA provided the number of devices that must be replaced in the RFP. It is up to the proposer to provide the best technology for the system they are proposing.

Question #9: Is integration with the access control system for camera call up required?

Response #9: Yes

Question #10: Please provide recording parameters; retention time? Frames per second? Resolution? 24X7 or motion-based recording.

Response #10: Minimum Resolution 1920 x 1080 and 24X7. Frames per second should be a minimum of 30 frames per second. SRAA is asking for the best technology available. It is assumed that the frames per second will be adjustable within the proposed system. Preference is for a compression rate of H.265.

Question #11: What information needs to be included for references.

Response #11: The proposer should include the 6 airports they have installed systems in that are of similar size and complexity to SRAA. This would be a small hub airport on the high end or medium to large hub airport. The 6 airports should not include SRAA. The proposer should also include the contact information for a minimum of 3 of the above reference airports.

Question #12: Please provide a list of current cameras and if these cameras currently provide adequate coverage

Response #12: The number of cameras to be included in the proposal was included in the RFP. Additional information on current style was provided on previous Addendums.

Question #13: Does SRAA already have SLA's in place that we should be matching too or would SRAA like the contractor to make the SLA's? Generally, this is a conversation between the contractor and customer, or the customer creates them and we agree to them. We can give examples of course.

Response #13: SRAA does not have SLAs that should be matched to. It is up to the proposer to provide the details for the maintenance agreement, response times and warranty coverage for the system proposed.

Question #14: What should be included for response time billing?

Response #14: The proposer should identify what is included in the maintenance agreement and what would be billed separately. For items that not be included in the maintenance agreement, the proposer should provide the hourly rates for each level of staff, the minimum time that is billed on a service call and policies such as travel time that would also apply.

Question #15: Will the Airport provide contractor with available space for field equipment and working office space?

Response #15: SRAA will work with the proposer to provide a location for equipment and working space based on availability and time requirements.

Question #16 Is there a requirement for video dual recording of all cameras? If so, are the secondary recorders at a different location?

Response #16: There is not a requirement for dual recording.

Question #17: How many SIDA doors are there?

Response #17: There are 132 SIDA access points.

Question #18: How many cameras are outdoors? How many cameras are indoors? This is important because different ratings are used on indoor versus outdoor cameras and will affect the cost of the cameras. Without knowing how many are outdoors we will have to assume worst case scenario.

Response #18: Of the total 218 cameras, 45 are outdoors.

Question #19: Please provide description of the perimeter that needs to be alarmed. Is there an existing fence line, if so what type of fence? Please provide distances that need to be covered

Response #19: The airport perimeter has an 8ft chain link fence with 2 ft of barb wire. Hardware for access points through the perimeter is included in the count provided in the RFP. A PDF of the perimeter fence is below. Fence line is in red.