

# The Hancock Flyer

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Hancock International Airport News and Information

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## Spotlight on New Airport Concessions



Beginning April 1<sup>st</sup> things are going to start looking quite different at the airport. Creative Food Group, LLC and Paradies Holding, LLC has signed a new concession agreement that will bring all new restaurants and retail shops to the airport. Construction will begin mid-February with several locations scheduled to open in April, and the rest later this year. Included in the new deal is a Dunkin Donuts kiosk, Jamba Juice kiosk, a Middle Ages Brew Pub with a full service restaurant and bar, Johnny Rockets, The New York Times Book and News and many more.

The concession redevelopment project comes on the heels of the completion of the \$60 million Passenger Security & Access Improvement Project. Some of the new concepts will be built in the new space that was a result of the project.



## Everson @ SYR



Syracuse Hancock International Airport is excited to introduce Everson @ SYR. Everson @ SYR is the first phase of an art program that will ultimately include a gallery, where the public can view and purchase art, as well as some permanent pieces that will be created specifically for the airport. Included in this initial phase is a variety of pieces from the Everson Museum of Art, located in Downtown Syracuse, that were installed in the glass cabinets in the Center Terminal.

If you have an opportunity, please take a moment to enjoy!

## G4S Employee Receives Recognition

Alan Overend, a G4S Officer at Syracuse Hancock International Airport was honored by G4S for going the extra mile to help a traveler who realized he left some luggage inside an airplane. When Mr. Overend received a report about a bag in an overhead luggage bin, he didn't stop looking until he located the luggage to its owner. A letter of appreciation was sent to Executive Director, Ms. Christina Callahan with the following quote "ASO Overend excelled in persistence and public relations skills by searching for the lost luggage. He showed exemplary dedication to service, the Syracuse Airport and his community."



## Syracuse Crunch Hosts SYR Night!



Syracuse Crunch Hockey and SYR have teamed up to bring all airport employees a special night at the Syracuse War Memorial. From now through Friday, March 28, 2014, all airport employees can purchase \$8.00 discount tickets to watch the Syracuse Crunch take on the Adirondack Phantoms. For additional game details, and ticket information, please contact or stop by the Department of Aviation office. Hope to see you all there!!



Your favorite airport is now on Facebook and Twitter! That's right; you can now be with us at all times! Like us on Facebook, and follow us on Twitter to get the latest news and updates about SYR, flight schedules, and the great City of Syracuse!

Facebook: Syracuse Hancock International Airport

Twitter: @SyracuseAirport



## Community Events!

### 2014 Syracuse St. Patrick's Day Parade

Saturday, March 15, 2014 the City of Syracuse will be home to the 32<sup>nd</sup> Annual Syracuse St. Patrick's Day Parade. The parade begins at noon and this year's theme is 32 Parades for 32 Counties.

The parade will salute the 32 counties of Ireland. Each Irish county is rich with its own unique beauty, tradition and culture. Each contributed some of its heritage – notably the strength and love of its people – to life in Central New York.

For more information visit [www.syracusestpatricksparage.org](http://www.syracusestpatricksparage.org)



### Syracuse Winterfest 2014

Thursday, February 13<sup>th</sup> through Sunday, February 23<sup>rd</sup> from the center of downtown Syracuse to surrounding areas throughout Onondaga County, everyone joins in the celebration. Kids will be kids, even when they're middle-aged. And there are no age limits when it comes to enjoying the displays, entertainment, games and culinary delights created by hundreds of hands. What a Party!

With more than 100,000 people attending dozens of indoor and outdoor events, parties, cook-offs, various competitions plus an abundance of other activities, Syracuse Winterfest draws the second largest audience in all of Central New York.

For more information visit [www.syracusewinterfest.com](http://www.syracusewinterfest.com)

## Snowy Owls Visit SYR Again

The snowy owls have come back to visit us again this year. The Airport Operations Division has seen three snowy owls total, flying around the airport and surrounding areas. The three that are here are all juveniles. You can tell by the spots on their bodies. The darker the spots, the younger they are.

The snowy owls, who call the Arctic Tundra home, find the airport very attractive because of the treeless, open space that the airport offers.

Hurry and try to spot one...because they will be heading back home mid-March.



## All Airport Emergencies...

When calling for emergencies please remember 911!

- Fires, smells or seeing smoke, fire alarms sounding
- Medical emergencies including someone not feeling well, or a minor injury that may need to be checked out
- If someone calls for an emergency on a non emergency phone line it may not be answered do the fact the firefighting crews are not always in the station or able to answer the non emergency phones 911 calls made on the ADS system ring into the fire station and the Security office
- Outside 911 goes to the Onondaga County E-911 Center, the dispatchers are always in radio contact with on duty fire fighters whether they are in the station or out.

Please remember 911 is the safest and most reliable way to get help for ALL fire and medical emergencies.

