

# The Hancock Flyer

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Hancock International Airport News and Information

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## Business Spotlight: Delaware North



For three generations Delaware North Companies has been dedicated to serving customers. Beginning as a street vendor outside of a ballpark and growing into a global leader in hospitality and food service, Delaware North Companies' history is part of Americana. With annual revenues in excess of \$2 billion in 2010 and over 40,000 Associates committed to those they serve in airports, on toll roads, in sporting arenas, lodging facilities and at gaming and entertainment venues, they are proud of the many outstanding organizations for whom they work.



Delaware North Companies Travel Hospitality Services is the division charged with service to travelers in airports and toll roads. Honored to have been in operation long enough to see the evolution of the industry and proud to be an integral part of it, they currently manage over 300 restaurants and retail stores in airports across the United States. Their longstanding associations have enabled them to serve more than 350 million guests each year.

Since the early 1940's Delaware North Companies has had an affiliation with the City of Syracuse and the Department of Aviation. It is the longest partnership in the Delaware North Companies Travel Hospitality Services portfolio. Throughout the years, they have been fortunate to handle all of the facility needs including food and beverage, retail, in-flight and vending services. A recent addition has been their catering at Fort Drum Military Base. This unique venture has not only brought them stability in today's airline market but more importantly, it has enabled them to add value to the City through increased rent commissions. As always, their objective is to continually evolve their operation as they enhance customer experiences and add value to their clients operation. We look forward to serving each of you in the future and want to remind you that your comments and suggestions are always welcomed.



## Walking the Runway



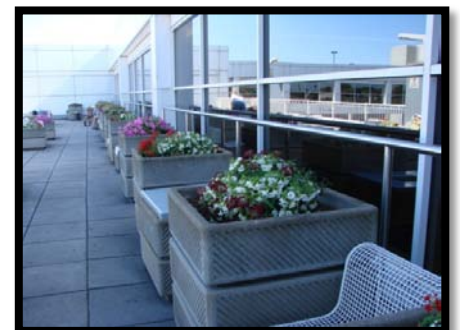
This month's employee spotlight shines on Bob Richardson of Landmark Aviation. Bob has been with Landmark Aviation (formerly Sair Aviation and Piedmont Hawthorne) for over 21 years and currently



serves as the Airline Services Manager/Safety & Security Coordinator. His responsibilities include overlooking daily operations of general aviation at the airport, training for fueling and deicing at Landmark as well as working closely with the Airport Security Coordinator, T.S.A. and the Syracuse Police Department when arranging charter flights. In addition, he represents Landmark Aviation at the monthly SAMCO meetings and is a member of the Airport Communications Committee. When Bob is at home he enjoys spending time with his wife Wendy and their three dogs. If you see Bob in your travels at the airport, introduce yourself and say "hello".

## Patio Flowers

The Department of Aviation employees volunteered to spend a couple of hours on the patio of the south terminal to plant some flowers. Please take some time to enjoy the beautiful flowers by spending your lunch break on the patio. A special "thank you" to everyone who volunteered!



## On The Alert



This section of The Flyer is going to be a recurring section that will be dedicated to the safety and security of the employees and passengers at Syracuse Hancock International Airport. In future issues of The Flyer, TSA will utilize this section to provide us with the latest security measures that are being used to protect our airport.



# Construction Corner

Runway 10-28 was closed to air traffic during the week of July 18, 2011 for routine maintenance and repairs. Airfield Maintenance crews were out on the hottest days of the year making any necessary repairs to the 9003 foot long runway



filling cracks, repainting the lines and replacing any runway lighting. The Airfield Maintenance division does this task twice a year for FAA specifications. They will go out again in September to repaint the center lines before the FAA inspection in October. While the runway was closed, all air traffic was using runway 15-33. The runway is now open and we would like to say "thank you" to the Airfield Maintenance division for all of your hard work!



# Community Events

Stop in and visit the New York State Fair on Thursday, August 25<sup>th</sup> through Monday, September 5<sup>th</sup>. The fair brings great music, fun, food, amusement, and drink for the whole family to Syracuse. With tickets selling at the gate for only \$10 a day, and advance tickets selling for \$6, the Great New York State Fair will continue to draw in crowds of thousands for this spectacular event. With a new focus on free entertainment, the fair will be providing numerous musicians, singers, and chefs at the stage at Chevy Court including REO Speedwagon, the Cake Boss, Trace Atkins, and Bruno Mars plus many, many more! For more information visit [www.nysfair.org](http://www.nysfair.org)!

# Corcoran High School Wall Mural Unveiling



Corcoran High School students Adrianna Cummings, Alissa Jayquinn, Lavanda Ladd, Shenandoah Briere and Destiny Finny were at the airport on June 30<sup>th</sup> 2011 to unveil their custom designed art mural. The mural was designed and painted by Mr. Keith Penny's Studio Art Class students and depicts a view of Onondaga Park and the iconic gazebo. The mural was placed in the main lobby next to the mural created by a group of students from Henniger High School in 2010.

# U.S. Senator visits Hancock

Sen. Charles E. Schumer paid a visit to Syracuse Hancock International Airport on July 5, 2011 to urge federal officials to move quickly to approve a slot swap between Delta and US Airways. The deal would give Delta additional flights into and out of LaGuardia Airport while US Airways would get more flight slots at Reagan National Airport. The result would give Delta the opportunity to replace smaller, propeller driven planes with larger jets. This would increase the number of seats available to individuals that travel between Syracuse and LaGuardia. The deal was tentatively approved by the U.S. government on Thursday, July 21, 2011. The Transportation Department will accept public comments for 30 days before issuing a final decision. The Senator was joined by Syracuse Mayor Stephanie Miner and CenterState CEO Chief Executive Officer Robert Simpson.



# Celebrate!

We would like to wish a very Happy Anniversary/Birthday to all of those individuals celebrating in August!



### Happy Anniversary :

|                 |      |           |       |
|-----------------|------|-----------|-------|
| Gina Lorenzo    | 8/02 | (9 years) | DOA   |
| Meaghan Burnett | 8/08 | (3 years) | Delta |
| Nelinda Mojica  | 8/08 | (3 years) | Delta |
| Pia Cosentino   | 8/10 | (1 year)  | DNC   |

### Happy Birthday:

|                   |      |       |
|-------------------|------|-------|
| Wendy Sikora      | 8/5  | DNC   |
| Rose Greenia      | 8/9  | DNC   |
| Anne Roberts      | 8/10 | Delta |
| Jennifer McIntyre | 8/10 | DOA   |
| Karen Kimball     | 8/12 | DNC   |
| Sandra McConnell  | 8/12 | DNC   |
| Walter Zic        | 8/12 | DNC   |
| Debra Leyburn     | 8/14 | Delta |
| Jeff Hopson       | 8/17 | DOA   |
| Peter Wong        | 8/20 | Delta |
| April Pieropan    | 8/21 | DNC   |
| Reatha Jalbert    | 8/24 | DNC   |



Do you have any errors, updates, suggestions or info for next month?  
Would you like to join our mailing list?  
If so, please contact us at [mcintyrej@syrairport.org](mailto:mcintyrej@syrairport.org)!