

GROUND TRANSPORTATION OPTIONS AT HANCOCK AIRPORT

FORT DRUM IN-PROCESSING SOLDIERS only contact Fort Drum reception center (24/7) at 1-800-661-7158. The representatives will arrange a shuttle to come to Hancock Airport.

Syracuse Regional Airport Taxi is contracted by the City of Syracuse to provide exclusive ground transportation services at Hancock Airport. They do provide transportation to Fort Drum and Watertown. Below is a general rate scale for these services. But you should confirm any such information with the Syracuse Regional Airport Taxi staff at (315) 437-5555 or www.syracusetaxi.com prior to entering into an agreement.

- One to Three people (including luggage) can utilize a sedan (regular cab). A flat rate is established at \$167.00. This rate can be split between multiple passengers.
- Up to five people can utilize a mini-van or five passenger van for \$247.00. The Five passenger van has room for 5 duffel bags. This rate can be split between multiple passengers.
- For Six to Ten people, a 10-passenger van is available. There is a 6 person minimum at a cost of \$297.00. This rate can be split between multiple passengers. For seven to ten passengers, there is an additional \$50.00 each.

Trailways Bus Service provides bus transportation to and from 540 State Street, Watertown daily. Going to Watertown, busses depart from Hancock Airport at 7:00 am and arrive in Watertown at 8:15 am and 5:00 pm arriving at 6:15 pm. Coming from Watertown, busses depart at 8:20 am and arrive at 9:30am and 2:50 pm arriving at 4:05 pm. The cost is \$16 per person one way, exact change only. Tickets are purchased directly from the bus driver and they will pick up at the south curb (the opposite end from the Military Courtesy Room). Please flag the bus down so the driver knows you are waiting for the bus and not for a taxi.

Independent Taxi or Cab Companies

Although not intending to dictate one service over another, information and guidance is being offered to help you make an informed decision in selecting transportation to either Fort Drum or Watertown.

- You have the right to contact the taxi or other carrier of your choosing and they can come to Hancock to pick you up.
- The taxi or other operator can pick you up only and cannot solicit other patrons from Hancock.
- The taxi or other operator cannot enter the terminal but must park their vehicle in the designated taxi parking area adjacent to both terminal ends. You should be outside looking for them.
- Make sure an agreed-upon fee to your destination is known in advance of leaving the Airport.
- The rates should be on display within the taxi or other vehicle.
- Although not set in stone, most legitimate companies will charge a flat fee for one passenger. But if others are traveling, they are either allowed to split the fee or ride at a reduced rate. If this is not offered, ask and be specific.
- If an option to split a fare between passengers is given, ensure it applies if the passengers go to different buildings on Fort Drum. Some companies will not allow a split fare if patrons go to different buildings.
- If you cannot get an agreement to your liking or if you are unsure of an agreement, you may wish to reconsider this service.

Any issues regarding suspected illegal activity on the part of any ground transportation services should be brought to the attention of the Syracuse Police Airport Division (24/7 office is just south of center terminal) at (315) 442-5220.

Sergeant Bill Galvin oversees the ground transportation vendors for the City of Syracuse. He can be contacted at (315) 478-0445.